

Website and Digital Platforms Privacy Notice

Last update: October 12, 2022

GLAD is committed to protecting personal data in line with the European Union General Data Protection Regulations (EUGDPR). (<https://gdpr-info.eu/>)

This Privacy Notice explains how GLAD uses the personal data we collect from you when you use our main website, eg. GLADWORLD.NET or official GLAD pages on other sites, such as, site.google.com/view/gladworldcontest or digital platforms.

What data do we collect?

GLAD collects the following data:

Personal identification data you provide including your name, email address, phone number, postal address, function/position, organization, country of residence, and other relevant information depending on the context.

Data generated by your activity: log information such as Internet protocol (IP) address, navigation behavior through the website, device, and software used, the time/date/duration of your visit, and other similar information and parameters related to your operating system and computer environment.

How do we collect your data?

We collect data and process data when you:

Register for events, subscribe to be a test candidate or make a purchase.

Voluntarily complete a survey or provide feedback on our message boards or via email.

Voluntarily complete a form.

Use or view our website via your browser's cookies.

How will we use your data?

In some circumstances, we make your data available outside GLAD, such as for:

Payment processing: We use third-party services, such as PayPal (USA), WeChat (China), Line/PC home (Aisa).

When GLAD processes your payment, it may send your data to, and use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

GLAD securely stores your data on cloud services used by GLAD. Your data will not be made available for general access nor sold to third parties. GLAD, however, assumes no responsibility for the security of this information.

Data you provide directly is typically kept until either (1) you unsubscribe from the service requested or until (2) three years after your last transaction. We store data about your activity on our websites for 11 months, after it is deleted. We keep data on email activity for 36 months after it is deleted.

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology. For further information, visit www.allaboutcookies.org.

How do we use cookies?

GLAD uses cookies in a range of ways to improve your experience on our website, including:

Keeping you signed in

Understanding how you use our website

What types of cookies do we use?

There are several different types of cookies, however, our website uses the following: Functionality - GLAD uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.

GLAD websites use the following cookies:

Source	Name	URL	Expiration after
Cookie bar	Cookie-agreed	www.gladworld.net	3 months
Cookie bar	Cookie-agreed	Site.google.com/view/gladworldcontest	3 months
Alert banner	Hide-banner	www.gladworld.net	Closure of browser
Alert banner	Hide-banner	Site.google.com/view/gladworldcontest	Closure of browser

How to manage your cookies

You can set your browser not to accept cookies. However, in a few cases, some of our website features may not function as a result.

Links to other websites

Our website or digital platforms contains link to other websites. Our Privacy Notice applies only to our website. For example, we link to our accounts on several social media platforms such as Facebook, Twitter, LinkedIn, Instagram, WeChat, Line, and YouTube. We are not responsible for the privacy policies or content on third-party websites and encourage you to read the privacy notices of other websites you visit.

Changes to our Privacy Notice

We will revise or update this Notice if our practices change, or as we develop better ways to keep you informed about them. Please refer back to this page often for the latest information and the effective date of any changes. If we decide to change this Notice, we will post a new Notice on our website and change the date at the bottom. Changes to the Notice shall not apply retroactively.

How to contact us

You may request access to your personal data in order to verify its accuracy and may request corrections. To do so in connection with your use of our website or digital platforms please contact service@gladworld.net

For any other questions regarding the processing of your personal data, contact service@gladworld.net.

Updates to this Privacy Notice

date: October 12, 2022

網站和數位平台隱私聲明

(Website and Digital Platforms Privacy Notice)

Last update: October 12, 2022

GLAD 致力於根據歐盟通用數據保護條例 (EUGDPR) 保護個人數據。(<https://gdpr-info.eu/>)

本隱私聲明解釋了當您使用我們的主網站時，GLAD 如何使用從您那裡收集的個人數據，例如。GLADWORLD.NET 或其他網站(如, site.google.com/view/gladworldcontest) 或數字平臺上的官方 GLAD 頁面。

我們收集哪些數據？(What data do we collect?)

GLAD 收集以下數據：

您提供的個人識別數據包括您的姓名、電子郵件地址、電話號碼、郵政位址、職能/職位、組織、居住國家/地區和其他相關信息，具體取決於上下文。

您的活動所生成的數據，包括：日誌資訊，例如互聯網協定 (IP) 位址、通過網站、設備和所用軟體的導航行為，您訪問的時間/日期/持續時間，以及與您的操作系統和計算機環境相關的其他類似資訊和參數。

我們如何收集您的數據？(How do we collect your data?)

當您執行以下操作時，我們會收集資料並處理數據：

註冊參加活動、訂閱成為應試者或進行購買。

自願完成調查或在我們的留言板上或通過電子郵件提供反饋。

自願填寫表格。

通過瀏覽器的 Cookie 使用或查看我們的網站。

我們將如何使用您的數據？(How will we use your data?)

在某些情況下，我們會在 GLAD 之外提供您的數據，例如：

付款處理：我們使用第三方服務，例如 PayPal (美國)，微信 (中國)，Line/PChome (Aisa) 等。

當 GLAD 處理您的付款時，它可能會將您的數據發送給信用參考機構，並使用由此產生的資訊，以防止欺詐性購買(prevent fraudulent purchases)。

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我們如何存儲您的數據？ (How do we store your data?)

GLAD 將您的數據安全地存儲在 GLAD 使用的雲端服務上。您的數據不會提供給一般訪問，也不會出售給第三方。但是，GLAD 對這些資訊的安全性不承擔任何責任。

您直接提供的數據通常會保留到（1）您取消訂閱所請求的服務或（2）您最後一次交易后三年。我們在我們的網站上存儲有關您的活動的數據 11 個月，之後將被刪除。我們會將電子郵件活動數據保留 36 個月，之後將被刪除。

什麼是 cookies (信息記錄程式)？ (What are cookies?)

Cookie 是放置在您電腦上的文字檔，用於收集標準的互聯網日誌資訊和訪問者行為資訊。當您訪問我們的網站時，我們可能會通過 Cookie 或類似技術自動收集您的資訊。欲瞭解更多資訊，請訪問 www.allaboutcookies.org。

我們如何使用 cookies (信息記錄程式)？ (How do we use cookies?)

GLAD 以多種方式使用 Cookie 來改善您在我們網站上的體驗，包括：

保持登錄狀態

瞭解您如何使用我們的網站

我們使用什麼類型的 cookies？ (What types of cookies do we use?)

有許多不同類型的 cookies;但是，我們的網站使用：

功能性-- GLAD 使用這些 cookie，以便在我們的網站上識別您並記住您之前選擇的偏好。這些可能包括您喜歡的語言和您所在的位置。也混合使用第一方和第三方的 Cookie。

GLAD 網站使用以下 cookies (資訊記錄程式)：

Source	Name	URL	Expiration after
Cookie bar	Cookie-agreed	www.gladworld.net	3 months
Cookie bar	Cookie-agreed	Site.google.com/view/gladworldcontest	3 months
Alert banner	Hide-banner	www.gladworld.net	Closure of browser
Alert banner	Hide-banner	Site.google.com/view/gladworldcontest	Closure of browser

如何管理您的 cookies? (How to manage your cookies?)

您可以將瀏覽器設置為不接受 Cookie。但是，在少數情況下，我們的某些網站功能可能無法正常運行。

與其他網站的連結 (Links to other websites)

我們的網站包含指向其他網站的連結。我們的隱私聲明僅適用於我們的網站或 digital platforms。例如，我們在多個社交媒體平臺上連結到我們的帳戶，例如臉書、推特、LinkedIn、微信、Line 和 YouTube。我們不對第三方網站上的隱私政策或內容負責，並鼓勵您閱讀您所訪問的其他網站的隱私聲明。

隱私聲明的變更 (Changes to our Privacy Notice)

如果我們的做法發生變更，或者我們開發更好的方法來讓您了解這些情況，我們將修訂或更新本聲明。請經常返回此頁面，瞭解最新資訊和任何更改的生效日期。如果我們決定更改本聲明，我們將在我們的網站上發佈新的聲明並更改底部的日期。對本聲明的更改不具有追溯力。

如何聯繫我們 (How to contact us)

您可以請求訪問您的個人數據以驗證其準確性，並可以請求更正。若您需要與我們的網站或數位平台聯繫時，請寫信至 service@gladworld.net

有關處理您的個人數據的任何其他問題，請聯繫 service@gladworld.net。

本隱私聲明的更新

日期：2022 年 10 月 12 日

GLAD's Principles on Personal Data Protection and Privacy

Last update: October 12, 2022 Overview

GLAD is committed to processing personal data in a non-discriminatory manner.

GLAD defines 'personal data' as any information relating to an individual (data subject) who can be identified from that data, either directly or indirectly, by reference to this data, and which is processed by or on behalf of GLAD in carrying out its testing activities. GLAD uses the term 'data processing' to describe any operation or set of operations that are performed on any personal data or non-personal data, whether or not by automated means, including collection, storage, use, transfer, and erasure.

Principles

Fair and Legitimate Processing

GLAD processes personal data in a fair manner, in accordance with governing instruments, and based on any of the following:

Consent of the data subject

The best interests of the data subject, consistent with the principles of GLAD; or, the governing instruments of GLAD.

Purpose Specification

Personal data will be processed for specified purposes, which are consistent with the principle of GLAD and take into account the balancing of relevant rights, freedoms, and interests. Personal data should not be processed in ways that are incompatible with such purposes.

Proportionality and Necessity

The processing of personal data will be relevant, limited, and adequate to what is necessary for the specified purposes of personal data processing.

Retention

Personal data will only be retained for the time that is necessary for the specified purposes.

Accuracy

Personal data will be updated, where necessary, to fulfill the specified purposes.

Confidentiality

Personal data will be processed with due regard for confidentiality.

Security

Appropriate organizational, administrative, physical, and technical safeguards and procedures will be implemented to protect the security of personal data, including against or from unauthorized or accidental access, damage, loss, or other risks presented by data processing.

Transparency

Processing of personal data will be carried out with transparency to the data subjects, as appropriate and whenever possible. This will include, for example, information about the processing of their personal data as well as information on how to request access, verification, correction, and/or deletion of that personal data, insofar as the specified purpose for which personal data is processed is not frustrated.

Transfers

In carrying out its activities, GLAD may transfer personal data to a third party, provided that, under the circumstances, GLAD satisfies itself that the third party affords appropriate protection for the personal data.

Accountability

GLAD has adequate guidelines and mechanisms in place to adhere to these Principles.

The Executive Office is the focal point for data privacy issues, and provides advice to ensure that personal data is processed in accordance with these Principles.

If you have any questions or concerns about the protection or processing of your personal data by GLAD, please contact service@gladworld.net.

GLAD 的個人數據保護和隱私原則

GLAD's Principles on Personal Data Protection and Privacy

Last update: October 12, 2022 Overview

GLAD 致力於以非歧視性的方式處理個人數據。

GLAD 將「個人數據」定義為與個人（數據主體）相關的任何資訊，這些資訊可以通過引用該數據直接或間接地從該數據中識別出來，並由 GLAD 或代表 GLAD 進行處理以進行測試活動。GLAD 使用「數據處理」此術語來描述對任何個人數據或非個人數據執行的任何操作或一組操作，無論是否通過自動方式，包括收集，存儲，使用，傳輸和刪除。

原則 Principles

公平合法的處理 (Fair and Legitimate Processing)

GLAD 根據管理文書，以公平的方式處理個人數據，並基於以下任何一項：

數據主體的同意 (Consent of the data subject)

數據主體的最佳利益，符合 GLAD 原則;或 GLAD 的管理工具。

用途規格 (Purpose Specification)

個人數據將出於特定目的進行處理，這些目的符合 GLAD 原則，並考慮到相關權利、自由和利益的平衡。個人數據的處理方式不應與此類目的不符。

相稱性和必要性(Proportionality and Necessity)

個人數據的處理將與個人數據處理的特定目的相關、有限且充分。

保留(Retention)

個人數據將僅在指定目的所需的時間內保留。

準確性(Accuracy)

如有必要，個人數據將進行更新，以實現指定目的。

保密性(Confidentiality)

Personal data will be processed with due regard for confidentiality.

個人數據的處理將適當考慮機密性。

安全性(Security)

將實施適當的組織、管理、物理和技術保障措施和程式，以保護個人數據的安全，包括防止或免受未經授權或意外的訪問、損壞、丟失或數據處理帶來的其他風險。

透明度(Transparency)

個人數據的處理原則，將在適當的情況下盡可能向數據主體透明地進行。例如，這將包括有關處理其個人數據的資訊，以及如何請求訪問、驗證、更正和/或刪除該個人數據的資訊，只要處理個人數據的指定目的不受挫(frustrated)。

轉移(Transfers)

在開展活動時，GLAD 可以將個人數據轉移給第三方，但在此情況下，GLAD 確信第三方為個人數據提供了適當的保護。

責任感(Accountability)

GLAD 制定了適當的指導方針和機制來遵守這些原則。

執行辦公室是數據隱私問題的焦點(focal point)，並提供建議以確保根據這些原則處理個人數據。

如果您對 GLAD 保護或處理您的個人數據有任何疑問或疑慮，請聯繫 service@gladworld.net。